

OPERATIONAL RULES

BABYLAND

(The term "playground" refers to both the outdoor playground and the children's play hall)

Entry to the playground is subject to a fee according to the current price list.

By entering the playground, visitors agree to the operational rules and the general terms and conditions of the playground. Each visitor is required to familiarize themselves with these operational rules and comply with them without exception.

The recommended entry age for the children's play hall is from 3 years old.

Children under three years old are allowed entry only with a diaper.

Only activities for which the playground is designed are allowed.

Some attractions have age or weight limits. Information about these restrictions is posted in a visible location at each attraction.

All children must be accompanied by a responsible person, who is fully accountable for the children during their stay.

The escort must be a person over 18 years old.

Accompanying persons may use the attractions with the children unless restricted by age, weight, or other means. The same rules apply to adults as to children.

The accompanying person is fully responsible for any injuries to children caused by their dangerous behavior. The management cannot be held responsible for these injuries.

Failure to comply with playground rules and aggressive behavior of children allows the staff to expel the visitor without a refund.

The use of personal toys and the relocation of toys from the play area to the labyrinth structure in the play hall is prohibited.

Small vehicles, cars, and scooters in the play hall are intended for children only.

Parents and accompanying persons are prohibited from entering the climbing labyrinth in the play hall.

Small vehicles, cars, and scooters may only be used in the designated outdoor track area.

Diaper changing is only permitted in designated areas.

Only food and drink purchased from the Villa Betula Restaurant or the café in the Babyland play hall can be consumed.

Exceptions are made for baby food and food for individuals with special dietary requirements and allergies.

The café area is exclusively for dining guests, and consuming food, drinks, and other edibles in the play area is prohibited.

Smoking is allowed only in designated areas.

Animals are allowed on the outdoor playground only on a leash, and owners must clean up after their pets. Animals are not allowed in the play hall.

For safety reasons, the playground area is monitored by a camera system.

The attractions are certified and safe, in accordance with Slovak and European Union regulations regarding "playground equipment and attractions." The certified manufacturer and supplier are responsible for the safety of the attractions.

The attractions are regularly inspected, with records kept in the playground's operational book.

Playground staff are identifiable by clothing with the company logo and are trained for emergencies.

The staff must be informed of all injuries and accidents and are capable of providing first aid.

For safety, follow the instructions of the staff and the information on the signs in each zone.

Children should wear long-sleeved clothing, pants, and non-slip socks.

No scarves, bandanas, caps, jewelry, or any sharp objects are allowed on the attractions.

Backpacks, handbags, and other personal bags are prohibited in the play area.

Visitors must behave in a manner that does not cause injury, health damage, or damage to the playground equipment. Visitors are fully responsible for any damage caused by negligence or intentional actions, or for damages caused to other visitors.

Visitors (or their escorts if underage) are responsible for any damage caused by negligence or intentional actions or damages caused to other visitors when using the playground attractions.

Entry is prohibited for persons suffering from contagious diseases, feeling unwell, or in quarantine.

If the play hall's capacity is exceeded, the staff is entitled to deny entry to additional visitors.

The management is not responsible for loss, theft, or damage to personal property during the playground visit.

The premises are cleaned daily by the operator.

In case of emergencies, the staff must contact the appropriate health/safety services using the following numbers: Central

Reporting: 112, Emergency Medical Services: 155, Fire Reporting: 150, Police: 158, Municipal Police: 159

Photography and video recording for personal use are allowed within the Villa Betula Resort area. These recordings cannot be used for commercial purposes. Professional photography or for press purposes requires permission from the management.

By entering the area, each visitor agrees that photographs or other audio-visual recordings of them and their children taken by the resort staff or authorized persons can be used for promotional purposes of the Villa Betula Resort in the future without financial compensation.

The management reserves the right to change any listed times and prices without prior notice.

The playground operator reserves the right to close the premises to the public during irregular events.

In case of bad weather, technical issues, or other unforeseen circumstances, the operator reserves the right to close selected attractions.